

TOOLKIT



A toolkit for implementing the UN Resolution on "Addressing the challenges of persons living with a rare disease and their families"







# #ACT4RARE

THE UN RESOLUTION ON "PERSONS LIVING WITH A RARE DISEASE AND THEIR FAMILIES" WAS ADOPTED ON 16 DECEMBER 2021.

# NOW WHAT? HOW CAN WE USE IT TO CALL FOR ACTION?

The #ACT4RARE Toolkit provides tools and resources to help you call for action on the commitments made by countries in the UN Resolution.

This is an interactive PDF file. You can click on links, watch videos, and download, print and share resources with your community.





IT'S TIME TO #ACT4RARE!







Let everyone know the UN Resolution on Persons Living with a Rare Disease (PLWRD) has been adopted!



Call for action on the commitments made in the UN Resolution!



Join the global community addressing the challenges of PLWRD and their families!



- ABOUT ROJ & THE UN RESOLUTION
  - ABOUT PLWRD & RARE DISEASES
  - OPERATIVE PARAGRAPHS THE COMMITTMENTS
- UNDERSTANDING POLICY ADVOCACY,

  DECISION-MAKING & IMPLEMENTATION
- TEMPLATE LETTER APPROACH

  POLICYMAKERS
  - STAKEHOLDER ANALYSIS IDENTIFY & ENGAGE STAKEHOLDERS
  - SOCIAL MEDIA KIT

## ABOUT RDI & THE UN RESOLUTION

Rare Diseases International (RDI) is the global alliance of Persons Living with a Rare Disease (PLWRD) and their families across all countries and all rare diseases.

RDI Members are patient-driven organisations, active in over 150 countries worldwide and address the challenges of PLWRD.



LEARN MORE ABOUT LIFE WITH A RARE DISEASE

Throughout a lifetime, PLWRD and their families face multiple and varied challenges, including when accessing diagnosis, care and services, and experience multiple forms of discrimination. On 16 December 2021, the United Nations (UN) adopted the first-ever UN Resolution on "Addressing the challenges of persons living with a rare disease and their families."

This milestone is the outcome of consistent and robust advocacy from rare disease civil society groups, PLWRD and families around the world.



LEARN MORE ABOUT THE UN RESOLUTION

The groundbreaking Resolution was adopted by all 193 UN Member States. It is the first UN document to recognise PLWRD and call on the UN, and its Member States, to #ACTYRARE.

## ABOUT PLWRD & RARE DISEASES



There are over 300 million Persons Living with a Rare Disease (PLWRD) worldwide.





Rare diseases affect 3.5% - 5.9% of the global population.

The impact of rare diseases is felt by PLWRD their families, and loved ones.





PLWRD face many common challenges, including difficulty obtaining a diagnosis and care, as well as social barriers to education, employment and participation



## THE OPERATIVE PARAGRAPHS

1.

Strengthen PRIMARY HEALTHCARE in order to provide quality, accessible, available and affordable, timely, and clinically integrated healthcare services.



Adopt GENDER-SENSITIVE national strategies, action plans and legislation to benefit PLWRD and their families.



ADDRESS DISCRIMINATION against PLWRD through awareness-raising, dissemination of accurate information on rare diseases and other measures.



Collect, disseminate



Collect, analyse and disseminate DATA on PLWRD, disaggregated by income, sex, age, race, ethnicity, migration status, disability, geographical location and other characteristics.



Foster the creation of NETWORKS OF EXPERTS, multidisciplinary specialized expert hubs, and the sharing of data, while respecting its protection and privacy.

The OPERATIVE
PARAGRAPHS of the
Resolution state what
actions countries have
agreed to take to
address the challenges
faced by Persons
Living with a Rare
Disease (PLWRD) and
their families.



Implement NATIONAL MEASURES which address the disproportionate effect of poverty, discrimination and lack of decent work and employment.

## MORE OPERATIVE PARAGRAPHS . . .



Ensure the implementation of the 2030 AGENDA FOR SUSTAINABLE DEVELOPMENT is inclusive and accessible to Persons Living with a Rare Disease (PLWRD).



Ensure full and equal access to EDUCATION and lifelong learning opportunities for PLWRD on an equal basis with others.







Implement effective programmes to promote MENTAL HEALTH and psychosocial support for PLWRD.



PLWRD.

Accelerate efforts towards the achievement of UNIVERSAL HEALTH COVERAGE by 2030 to ensure healthy lives and promote well-being for all persons, including PLWRD:

- (a) Cover all PLWRD with quality essential health products, health services and quality, safe, effective, affordable and essential MEDICINES, DIAGNOSTICS, and HEALTH TECHNOLOGIES:
- (b) Ensure FINANCIAL RISK PROTECTION and eliminate impoverishment due to health-related expenses by stopping and reversing the trend of out-of-pocket health expenditure.

Promote access to full and productive EMPLOYMENT and decent work, along with appropriate measures for financial inclusion for PLWRD and their families.



Eliminate barriers faced by PLWRD and their families in accessing water, SANITATION and hygiene.



Consider the issue of PLWRD at the 18TH SESSION of the United Nations in 2023, under the item entitled "Social development".



# WHAT IS POLICY & HOW TO SHAPE POLICY

A policy is a guide for decision-making and a commitment to take specific actions.

In this guide, we speak about implementing, in the regional and national environments, a piece of international public policy - the UN Resolution on "Addressing the challenges of persons living with a rare disease and their families".

Keep in mind that there are other international public policy documents that are important for the global rare disease community, such as the "Political Declaration of the high-level meeting on universal health coverage" (2019).

In this Declaration, UN Member States agree to "Strengthen efforts to address... rare diseases and neglected tropical diseases, as part of universal health coverage".

## HOW POLICY IS MADE & IMPLEMENTED

POLICY-MAKING & IMPLEMENTATION OFTEN INCLUDE THE FOLLOWING STEPS, ALL THE STEPS PRESENT ADVOCACY OPPORTUNITIES. THESE STEPS ARE DIFFERENT IN EVERY COUNTRY.

Policy proposals are explored and a design is defined. At this point different stakeholders may be consulted.

Negotiation,
compromise and
agreement among
decision-makers may
lead to the adoption
of new policies.

Review of policy implementation.
Changes made if necessary.

SET AGENDA DESIGN POLICY

DECISION-MAKING

**ACTION** 

MONITOR & EVALUATE

Ideas for new
policies are
introduced on the
agenda of decisionmaking platforms.
Strong advocacy
can encourage
policymakers at all
levels to put issues
on the agenda.

Implementation! This is where the commitments made in the UN Resolution can be put into action with specific policies and actions for PLWRD in your country or region.

## STAKEHOLDER OVERVIEW

FIND PEOPLE, GROUPS & ORGANIZATIONS TO HELP PUT THE UN RESOLUTION INTO ACTION!

PRIVATE SECTOR & <--

HEALTHCARE
CENTRES, RESEARCH
INSTITUTIONS &
LEARNED SOCIETIES

MEDIA

LOCAL AND NATIONAL
PRESS, INDUSTRY
PUBLICATIONS, SOCIAL
MEDIA NETWORKS &
CELEBRITIES



SCHOOL ADMINISTRATORS, TEACHERS & LEARNERS RARE DISEASE GROUPS, PLWRD, FAMILIES, FRIENDS, CARERS



GOVERNMENT & POLICYMAKERS

MINISTRIES & DEPARTMENTS OF HEALTH, SOCIAL SERVICES, FOREIGN AFFAIRS, ETC.

NON-GOVERNMENTAL ORGANIZATIONS

GROUPS FOR HEALTH, VULNERABLE POPULATIONS, HUMAN RIGHTS, EDUCATION, ETC.

Reach out to policymakers at all levels, from your neighbourhood representative and mayor, to Members of Parliament, ministers and international representatives!

## STAKEHOLDER GRID

# YOUR COMMUNITY / POTENTIAL CAMPAIGNERS

#### DIRECTLY INFLUENCE POLICY

#### INDIRECTLY INFLUENCE POLICY

#### DIRECTLY IMPACTED

Rare disease groups, Persons Living with a Rare Disease & their families, friends & social networks of PLWRD, carers, etc.

#### CAN PROPOSE, DEVELOP & SHAPE POLICY:

- LOCAL- Mayor, neighbourhood representative, etc.
- NATIONAL Ministers, government departments, etc.
- REGIONAL African Union, European Union, Asia-Pacific Economic Cooperation, Organization of American States, etc.
- INTERNATIONAL UN Representatives, Ambassadors, etc.

CAN SHAPE PUBLIC OPINION, RAISE THE PROFILE OF YOUR MISSION, AND RAISE AWARENESS:

Media, civil society groups, other social activists, community leaders & celebrities, etc.

Engage, involve, consult and inform this group at every stage of your advocacy.

Build relationships with policymakers, consult them to draft policy proposals, and find out what influences their decision-making.

Involve and engage this group on specific topics and actions. Ensure they add value to your mission. Be sure their values and priorities complement your mission.

## TEMPLATE LETTER - FOR POLICYMAKERS

[Insert your logo here]







#### [Name Of Recipient Address]

Subject: Implementing the UN General Assembly Resolution on "Addressing the Challenges of persons living with a rare disease and their families" in [Country]

#### Dear [Name].

In the name of Name of your Organisation the Name of your country national alliance for persons living with a rare disease, together with its international partners—the NGO Committee for Rare Diseases. Rare Diseases International (RDD) and EURORDIS-Rare Diseases Europe—we would like to once again, express, our deepest gratitude for Name of your countryl's adoption, on 16 December 2021, alongside 192 other Member States and by consensus, of the UN General Assembly Resolution on "Addressing the Challenges of Persons Living with a Rare Disease and their families".

Now is the time for [Name of your country] to implement this ground-breaking Resolution which "Recognizes the need to promote and protect the human rights of all persons, including the estimated 300 million Persons Living with a Rare Disease worldwide".

People Living with a Rare Disease and their families in [Name of your country] face particular challenges which constitute a gap in the full implementation of the UN Resolution on "Addressing the Challenges of Persons Living with a Rare Disease and their families". [Here, give the policy-maker 2-3 facts and/or figures which help them well understand what key challenges Persons Living with a Rare Disease and their families face in your particular country. Pick challenges that are outlined in the UN Resolution].

Furthermore, addressing the challenges of Persons Living with a Rare Disease and their families, a distinctive global community with unique barriers to accessing healthcare, employment, education, and leisure, is necessary if Universal Health Coverage (UHC) is to be achieved by 2030, as is promised in the Political Declaration on UHC, a document in which rare diseases are explicitly mentioned (on page 6).

The implementation of this UN Resolution is a step in the direction of "leaving no one behind" – the goal of the 2030 Agenda. We are eager to seize the opportunities that this Resolution's realization presents for the rare disease community, and look forward to exploring future avenues for collaboration with you. We would be happy to arrange a meeting with yourself or your colleagues, virtually or face-to-face, to discuss this matter in more detail.

We, as the national alliance of Persons Living with a Rare Disease in [Name of your country], express our gratitude once more and welcome any further action you can take to improve the lives of your constituents living with a rare disease.

Sincerely,

[Signature – President of National Alliance or Federation Date Place]



Click to download the modifiable template letter.

It is available in English,
Arabic, Mandarin,
French, Spanish and
Portuguese. But you
can also translate it
into any other language.

#### CHECKLIST TO #ACT4RARE

- USE THE SOCIAL MEDIA KIT TO RAISE

  AWARENESS AND JOIN CALLS FOR

  POLICYMAKERS TO #ACT4RARE
- JOIN OR SUPPORT RARE DISEASE

  ORGANISATIONS WORKING TO SHAPE POLICY
- HOLD ONLINE & IN-PERSON EVENTS IN YOUR

  LANGUAGE TO RAISE PUBLIC AWARENESS

  OF RARE DISEASES AND THE UN

  RESOLUTION
- ORGANISE SEMINARS FOR POLICYMAKERS
  TO HEAR FROM RARE DISEASE EXPERTS

- RESPOND TO POLICY CONSULTATIONS

  & COMMENT ON DRAFT POLICY

  DOCUMENTS
- REACH OUT TO POLICYMAKERS USE

  THE TEMPLATE LETTER AND SUMMARY

  OF THE OPERATIVE PARAGRAPHS OF

  THE UN RESOLUTIONS
- PRODUCE RESEARCH AND PAPERS ON
  POLICY ISSUES RELATED TO RARE
  DISEASES AND THE IMPACT OF LIFE
  WITH A RARE DISEASE
- CELEBRATE RARE DISEASE DAY

  (LAST DAY IN FEBRUARY THE

  RAREST DAY OF THE YEAR)!



# SOCIAL MEDIA

KIT





#### SOCIAL MEDIA KIT

## #ACT4RARE

















Social media is a powerful tool to raise awareness from anywhere in the world. In this kit, you will find:

- 1. Suggested texts
- 2. Visuals (PNG) for Twitter, Facebook and LinkedIn
- 3. Animated images options (GIFs)
- 4. Templates and logos to create your own #ACT4RARE posts
- 5. Banners, email signatures and virtual background to spread the word



### GUIDELINES

#### Wording

Use PLWRD as an acronym for Persons Living with a Rare Disease

#### #HASHTAG

- Add The hashtag #ACT4RARE to all your posts
- Optional hashtags to add: #RareDisease / #Resolution4Rare / #LeaveNoOneBehind / #SDGforAll/ #HealthForAll / #Equity etc...

#### **@TAG**

- Tag RDI (Twitter: @rarediseasesint/ facebook: @RareDiseasesInt / LinkedIn: RARE DISEASES INTERNATIONAL)
- Tag any other person/policymaker/organization who could help implement the UN Resolution. For instance: the United Nations (@UN), the Permanent Representation of your country to the UN, UN Women (@UN\_Women), UNICEF (@UNICEF), etc...

### TWITTER MESSAGES





#### POST 1

Time to act on the commitments made in the QUN Resolution #rarediseases!

All 193 UN Member States promised to "" Implement NATIONAL MEASURES to address discrimination faced by PLWRD ## #LeaveNoOneBehind

Use the #ACT4RARE toolkit to call for action!

Download: bit.ly/3ejN4fz

#### IMPLEMENT NATIONAL MEASURES



#### POST 2

In the #Resolution4Rare, @UN Member States promised:

🖐🖐 Full and EQUAL ACCESS to EDUCATION for all Persons Living with a Rare Disease (PLWRD)🖐🖐

Time to #ACTURARE on the commitments made!

Download the Toolkit to call on your policymakers to ACT: bit.ly/3ejN4fz

## ENSURE EQUAL ACCESS TO **EDUCATION**







#### TWITTER MESSAGES



#### POST 3



#HealthforAll, including PLWRD.

Time to take action!

Townload Toolkit to #ACT4RARE: bit.ly/3ejN4Fz

#### CUSTOMIZE your message

<u>Choose any of the Operative Paragraph points</u> to call on your country to act on a specific commitment made in the UN Resolution. Then, complete the following text by adding the main idea of the focus you chose.

In the #Resolution4Rare, @UN Member States promised:

🖐 (TO BE COMPLETED) 🖐 #to add

Time to #ACT4RARE on the commitments made!

Time to #ACT4RARE on the commitments made!

Time to #ACT4RARE on the commitments made!





# CHOOSE YOUR MAIN FOCUS









### FACEBOOK MESSAGES



#### POST 1

Hashtag options to add:

#Resolution4RARE #HumanRights #Agenda2030







Time to act on the commitments made in the UN Resolution on "Addressing the Challenges of Persons Living with a Rare Disease and their families." (PLWRD) **@United Nations** 

Download the ACT4RARE Toolkit to call on your policymakers to keep their promises on:

- Strengthening PRIMARY HEALTHCARE to provide better quality healthcare services
- ADDRESSING DISCRIMINATION against PLWRD through awareness-raising
- FEnsuring full and equal access to EDUCATION for all PLWRD
- Adopting GENDER-SENSITIVE national strategies, action plans and legislation to benfit PLWRD and their families
- Accelerating efforts towards the achievement of UNIVERSAL HEALTH COVERAGE #UHC by 2030 to ensure #HealthforAll, including PLWRD
- ACT4RARE Toolkit: bit.ly/3ejN4Fz

ACT with us today!



### FACEBOOK MESSAGES



#### POST 2

It's time to #ACT4RARE





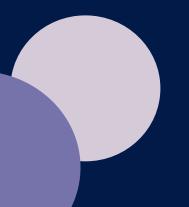


Now what? How can the whole #raredisease community use it?

Let's make global policy into local and national action.

Download the #ACT4RARE toolkit to call on your country to take action and implement the commitments made in the Resolution: bit.ly/3ejN4Fz

Together, we can build 🐆 a world where PLWRD and their families experience a better life through full recognition and support 🐪





Hashtag options to add:

#SDGforAll #LeaveNoOneBehind #Equity #HealthForAll





#### LINKEDIN MESSAGES



#### POST:

Join us to #ACT4RARE 🌑



On 16 December 2021, the United Nations adopted the first-ever UN Resolution on "Addressing the Challenges of Persons Living with a Rare Disease and their families." (PLWRD) @United Nations

Now, it's time to take action on the commitments made in the UN Resolution, including:

- Strengthening PRIMARY #HEALTHCARE to provide quality, accessible, available and affordable, timely, and clinically integrated healthcare services
- Accelerating efforts towards the achievement of UNIVERSAL HEALTH COVERAGE #UHC by 2030 to ensure #HealthForAll, including PLWRD
- ADDRESSING DISCRIMINATION against PLWRD through awareness-raising, dissemination of accurate information on #rarediseases and other measures
- IMPLEMENTING NATIONAL MEASURES to #LeaveNoOneBehind

You can add as many mentions @ as you like to raise the visibility of your post.

For instance, the @United Nations or @ (Any organization/person you think could #ACT4RARE)





# SOCIAL MEDIA VISUAL (1/2)

# •

## IMAGES









# SOCIAL MEDIA VISUAL (2/2)

## IMAGES











## SOCIAL MEDIA VISUAL (1/2)

# DOWNLOAD TO SEE THEM MOVING

## GIFS (ANIMATED IMAGES)









# SOCIAL MEDIA VISUAL (2/2)

# DOWNLOAD TO SEE THEM MOVING

# GIFS (ANIMATED IMAGES)









# CREATE YOUR OWN: SOCIAL MEDIA VISUAL



Create your own visual with custom templates, graphics, logos and texts









# CREATE YOUR OWN: SOCIAL MEDIA VISUAL



Create your own visual with custom templates, graphics, logos and texts











## CREATE YOUR OWN: LOGOS





# ADD TOLKIT LOGOS TO YOUR VISUALS



















## BANNERS & BACKGROUNDS



Use the #ACT4RARE visuals for email signatures, social media banners, and virtual backgrounds for online meetings.

### SOCIAL MEDIA COVERS



# EMAIL SIGNATURE



## VIRTUAL BACKGROUND



Don't hesitate to add your own logo to customize your social media cover and virtual background!







